

Resident Participation Committee

Meeting Minutes

December 16, 2016

OPENING

Julia Hupperts, Resident Council Coordinator, brought the meeting to order at 11:00 a.m. The following people were in attendance: *Alicia Huckleby*, PHA Resident Initiatives Director; *Melissa Pappas*, PC/RPC Treasurer, Seal and *Bob Knutson*, PC/RPC Secretary, Ravoux. Julia opened with a brief description of what the Resident Participation Committee is about when it meets four times a year.

BUDGET

Julia Hupperts talked about the two items that were on the Agenda, which were the Budget and Modems. She will also be talking about a software program called *Faronics*.

Before moving on to *Faronics*, she talked about the budget and modems. She passed out copies of the Budget, which had been approved by the Presidents Council. She pointed out that there's money in the Budget to be used toward security on all the hi-rise computers, which has been a concern for the past year. There was a carry-over from the previous year of nine thousand sixty hundred fifty-eight dollars (\$9,658.00) from the *Wi-Fi Grant*; a carry-over from the *Computer Grant* of seven thousand, seven hundred forty-one dollars (\$7,741.00). In addition, seven thousand (\$7,000.00) was budgeted for Computer and Software Expenses.

Julia requested Resident Initiatives money in the PC Budget for some Computer Upgrades. Microsoft Office has been installed on all computers; however, one of the concerns has been modems, and the costs of Internet access for all but one of the hi-rise Resident Councils. The rate increase has gone from \$39.00 to \$69.00 per month. She said they met with a Comcast representative and were told that the original Contract was not a unique situation and was for three years only; after 2013 it was no longer a contract. They stated they only give long-term Contracts to large, nationwide, corporations. They also said they're doing an audit of all of their business accounts, and they're looking at each one to make sure the proper amount is being billed; and if it isn't, the accountholder is notified, and their monthly rate is raised to the basic fee of \$69.00 per month. Many Resident Councils weren't informed of the increase, but as of today, none of the Councils have a contract with Comcast. In meeting with the representative, he did have a suggestion to reduce cost; he said to buy your modems instead of renting them.

Alicia Huckleby, PHA Resident Initiatives Director, interjected that Resident Initiatives has funds in its Budget for modems, so individual Councils who still rent their modems, wouldn't have to pay the cost of buying a new one. In addition, Comcast would sustain the modems for a minimum of five years.

Julia Hupperts handed out some examples of the types of modems that are recommended by Aaron Smothers, IT Digital Literacy Coordinator. He's researched many modems that would be compatible with Comcast.

FARONICS

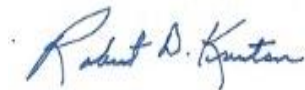
Julia spoke about a program called *Faronics*. She said the software would provide increased security, and would also give individual hi-rises more control over their computers. A five-year subscription to *Faronics* would cover sixty computers in the sixteen hi-rises. She went on to read the numerous and different types of configurations that are built into the program, taking questions along the way. Alicia Huckleby recommended we have a conversation with a *Faronics* representative, to ensure a Training Manual, or other training tool, comes with the program.

CLOSING

As far as other money from the Presidents Council is concerned, we're in the process of requesting the first half of the RPC Funds, which will then be disbursed to the hi-rise Resident Councils.

No further RPC business was discussed or conducted and the meeting adjourned at 11:58 a.m.

Submitted by:



Bob Knutson
PC/RPC Secretary
zemarq@hotmail.com
651-222-7656