

## Computer Team Agenda

Thursday, September 28, 2023, at  
1:00p.m.

### Introductions

Please state your name and your Computer Position

Chairperson: Beth Pacunas

Secretary/Notetaker: Melissa Pappas

***Attendees: Melissa Pappas, Youa Thao, Aado Perandi, Keri Levin, Derrick Malone, Terry Hogan, Geino Brown, Michelle Newell***

### Updates from Administrators:

- Cleveland: **No problems to report.**
- Hamline: **No admin in attendance.**
- Montreal: **No problems to report.**
- Dunedin: **No admin in attendance.**
- Wabasha: **No problems here.**
- Ravoux: **No computer problems. Computers are slow though.**
- Seal: **Everything is working fine.**
- Front: **No admin in attendance. The previous admin stepped down.**
- Wilson: **Computers are working fine. They would like a third computer.**

### Update from Computer Peers:

- **Closed Helpdesk Tickets**
  - Melissa Pappas: The only ticket was for Dunedin. The new computers have been installed. A wi-fi adapter is needed for the office computer. There is one at the office that should have been sent with the new computers.  
Valley may have an issue with their computers turning on. There was a power outage and now the computers won't come on. It may be that the power strips just need to be reset.

Michelle Newell: No new tickets in this month. Mt. Airy still needs their computers set up.

- **New Tickets**

Beth Pacunas: No new tickets lately. Mt. Airy community center is having wi-fi issues. (People can't connect to the network)

### **Updates from IT Contractor**

Derrick Malone: He went to Ravoux and Valley. He is working on blocking porn and other offensive websites at the router level.

### **Updates**

Youa Thao:

Computer Admins are required to give a presentation at each Residents Council meeting. They also are required to attend Computer Team meetings each month. Remember to turn in your log sheet at the Residents Council meeting each month. If you have any issues getting your stipend you should let Youa know.

There is now a knowledge base on the Presidents Council website. The whole computer section has been updated and refreshed. Articles will be added to the knowledge base on an ongoing basis.

Keeping the computers running is important for residents because they may need them for job and housing related things. Residents Councils also often use the computers for Council related things.

If there is equipment that a site needs, you should propose that purchase to the Council at that site. (Purchases might not be possible depending on the hi-rise's budget.

Terry has stepped down as admin at Cleveland. Gary has also resigned at Hamline.

**Next Meeting: October 26th at 1:00p.m.**