Computer Team Meeting
9/21/17

Attendees: Melissa Pappas, Ron Sexton, Keri Levin, Gerard Forys, Julia Hupperts, Aaron Smothers, David Owens

**Faronics:**
The issue with Faronics antivirus saying the license is expired was an issue n their end. The problem should be fixed now. (If it isn't at your site it might be because of the Internet speed causing problems with communicating with the Faronics servers.

Aaron is doing new site surveys and updating the computer inventory lists. He is also checking on whether or not updates have been done. (Creators update, etc.) Computer admins should be handling updates. Aaron is doing them at sites without admins.

Whether or not admins would have access to the Winselect password or not. That would be helpful for admins and could cut down some work for a Julia and Diane after the Ross Grant ends. There are concerns about whether that power could be abused. (That wouldn't give access to settings for other hi-rises but there is still the potential an admin could use the password to mess around on their computers and break rules.)
What powers admins should have will need to be discussed.
Accountability needs to be discussed as well.
Having some kind of agreement admins/peers would sign would be good as well. (This might not be legally binding but it would lend some weight to what is being agreed to.)
Getting new timer software is being considered. The cost would be around $634 for all 16 hi-rises.

A question was raised about what can be done after a restore or reinstall of Windows. (Where would we get the Faronics software and Microsoft office key, etc.)

**Computer Peer Team:**
This is still in the thinking stages at this point. Peers might go out to sites when the site admin has a problem they can't handle themselves. (Fixing a bad power supply for example.) The admins would handle day to day maintenance and updates.
Peers would get paid by the Presidents Council, either monthly or hourly. It also needs to be decided if peers would each take a site or just go out to whatever site needs help.
What skills the Peers should have would need to be determining Ned as well.

**Comcast:**
There have been issues with some hi-rises not receiving Comcast bills. Some sites aren't on automatic payments either. Getting that set up would prevent issues with payments being received late.

We are still working on creating one overall account for all sites. Hopefully a five year contract with faster speed than we have now.

**Issues and Concerns:**
Exchange is having a lot of Faronics issues. It sounds like anti-executable is blocking things. Deepfreeze doesn't open on one of Exchange's computers. (That is probably because of a password change.)

Making disc images of the computers was suggested. It would simplify things if Windows needed to be reinstalled on a computer. There are a number of free backup programs that can be used. (Clonezilla, Redo Backup.) Every site should have an external hard drive that can be used to store images.

There was a problem at Mt. Airy with someone putting the split screen feature on. That is easily fixable by dragging one window to full size.

A question was raised about difficulty getting into the admin account with Deepfreeze on. Right now the computers are set to reboot if you sign out of the resident account with Deepfreeze on. That setting can be changed if you really want.