Computer Team
9/18/14

Attendees:
David Owens, Margaret Gilbert, Mary Puente, Steve Beeman, Aaron Smothers, Beth Pacunas, Melissa Pappas, Edith Hager, Richard Castonguay, Yasmine Aminou, Robert Bander

Wi-Fi:
We still need to discuss the purchase of new routers. Eileen is not here so that will have to be tabled.
All hi-rises will be updated.
A question was raised about whether or not that was necessary. Some sites like Seal already have good signal in the community room.
We need to schedule a time for Aaron to come out to your hi-rise.

Computer issues and questions:
There has been an issue with people sitting outside Front hi-rise and using the wi-fi. Putting a password on the network is fine. It doesn't need to be a super complicated one.
A question was raised about assigning individual passwords to residents. That is not possible. You can filter by MAC addresses but that can be complicated.
Someone at Central has been sharing the admin password. There are reports of people accessing porn too. (They are likely using the admin password to get around the blocks that are in place.)
You need to log into the resident account to make changes to that account like website settings.(Programs installed from the admin account will work in any account on the computer. Program updates work the same way. This includes updating Adobe flash player.
The tutorial on setting browser home pages will be included with these minutes.
There is an issue at Mt. Airy with people not closing the browser when they are finished using the computer. There isn't really a way to automate that. Putting up a sign might help. In multiple languages if needed. Remind people of the security risk From leaving the browser open.

Mt. Airy would like a newer office computer. That is up to the resident council to purchase.

There are no more refurbished computers available.

One of the computers at Dunedin doesn't have all the games that came with Windows.

Games are different with Windows 7. You need to download the games you want.

The new computer books are still not done. They still need to be hole punched and put in the binders.

Meeting schedule:

Should we change the meeting day? Perhaps a survey should be sent out.

Several people can't make meetings on the third Thursday of the month.

Are you benefitting from these meetings?

Training:

Installing additional software on the computers:

It is very important to leave DeepFreeze turned on. I have found instances of it being left turned off. This allows people to make permanent changes to the computers and we don't want that.

Access DeepFreeze by pressing ctrl+alt+shift+f6

The password should be absolute_zero

You need to choose "boot thawed" to turn DeepFreeze off and "boot frozen" to turn it back on.

Be sure you turn it off before installing updates. Reboot twice before putting DeepFreeze back on after updating.

Software like iTunes and Amazon music should not be installed on the computers. Cell phone software should not be installed. Be careful downloading games. Some free games can come with adware.

It is a good idea to talk to the Presidents Council before installing any software.

It's fine if residents use the computers for things like shopping online.