

Computer Team Minutes

Thursday, August 27, 2026, at
1:00p.m.

Introductions

Please state your name and your Computer Position

Chairperson: Youa Thao

Secretary/Notetaker: Melissa Pappas

Attendees: Melissa Pappas, Keri Levin, Aado Perandi, Youa Thao, Michelle Newell

Updates from Administrators:

- Cleveland: No admin at present.
- Hamline: No admin currently.
- Montreal: No problems to report. All computers are working fine now. The Internet is working but it could be stronger.
- Dunedin: No admin currently.
- Wabasha: One computer is working fine. The other has a missing wi-fi antenna.
- Ravoux: Computers are working fine.
- Seal: Everything is working fine on two computers. There are still issues with non-residents using the computers and with certain residents messing with things.
- Front: No admin in attendance. The previous admin stepped down.
- Wilson: No admin currently.
- Exchange: No admin currently.

Update from Computer Peers:

- **Closed Helpdesk Tickets**
- Michelle Newell: No tickets this month. Some officers ask computer questions when she is at the sites.
- **New Tickets**
No new tickets right now.

Updates from IT Contractor and PHA IT

Melissa Pappas:

I did site visits at Wilson, Neill, Valley, Hamline, Cleveland, Dunedin, Iowa, Edgerton this month. Theft of items is still a big issue. One of the wi-fi adapters was taken from one of Dunedin's computers. The power cord from Edgerton's monitor and from Valley's cable box were taken as

well. I also noticed some computer areas needed cleaning up. There also was an issue with the printer at Hamline not staying connected to the computers.

Our Faronics license is expiring this November. We need to decide which package we want to go with. The cost has gone up since our last renewal. The potential cost is \$13,455 for the package we have now. We could reduce costs if we went with the basic package or skipped the antivirus. The program we need most is DeepFreeze. Representatives from Faronics will be at the Presidents Council meeting. The Faronics renewal will be discussed at the RPC meeting as well.

Updates

No updates this month except for the Faronics information.

Next meeting: September 24th at 1:00p.m.