

Computer Team Minutes

Thursday, August 28th, 2025, at
1:00p.m.

Introductions

Please state your name and your Computer Position

Chairperson: Youa Thao

Secretary/Notetaker: Melissa Pappas

Attendees: Melissa Pappas, Michelle Newell, Aado Perandi, Khadar Osman, Keri Levin

Updates from Administrators:

- Cleveland: No admin currently
- Hamline: No admin currently.
- Montreal: No problems to report except there is an issue with canceling the previous Internet service. (They have a contract and there would be a \$1000 fee for early cancelation.)
- Dunedin: No admin currently.
- Wabasha: Two computers and printer are working fine. No issues now.
- Ravoux: No problems with computers. The new Internet is working and hardwired.
- Seal: Everything is working fine. One person is still turning the monitor off almost every day. One computer needed Windows to be reinstalled because of a Faronics issue.
- Front: No admin in attendance. The previous admin stepped down. They still need to get their computers back out in the community room.
- Wilson: No admin currently.
- Exchange: No admin currently.

Update from Computer Peers:

- **Closed Helpdesk Tickets**
- Michelle Newell: No updates this month. She is working on a login issue with the McDonough office computer.
- **New Tickets**
No new tickets except for spam ones.

Updates from IT Contractor and PHA IT

Melissa Pappas:

Updates

I did site visits at Cleveland, Iowa, Neill, Mt. Airy, Edgerton, Ravoux, Valley, Wilson, Dunedin so far. No major issues this month except some concerns about the new Internet service. Hamline is still trying to resolve their issue. Montreal will be charged a very large fee if they cancel their contract right now. I am still waiting to get a list of all new network names and passwords. I dealt with an issue on the Dunedin office computer where Quickbooks wouldn't save as pdfs. I am still waiting for a list of all the new wi-fi network names and passwords.

PHA IT

Craig R. Was not in attendance this month.

Youa Thao:

Timesheets should be turned in on the date of the Residents Council meeting again starting next month.

Windows 10 end of life was brought up. We will need to look into options for computers that can't be upgraded to Windows 11. (I am keeping a list of which computers have Windows 11 now and which can be updated, and which can't be.

Next meeting: September 25th at 1:00p.m.