

## Computer Team Agenda

Thursday, August 24, 2023 at  
1:00p.m.

### Introductions

Please state your name and your Computer Position

Chairperson: Youa Thao/ Beth Pacunas

Secretary/Notetaker: Melissa Pappas

***Attendees: Melissa Pappas, Youa Thao, Aado Perandi, Andrew Ward, Keri Levin, James Mueller, Gary Laskowski, Joe Furst, Alicia Huckleby, Michelle Newell, Derrick Malone***

### Updates from Administrators:

- Cleveland:
- Hamline:
- Montreal: **No problems to report.**
- Dunedin:
- Wabasha: **No problems here.**
- Ravoux: **No computer problems.**
- Seal: **Everything is working fine. There were several issues with the Internet going down the last couple of days. Restarting the modem and router seemed to take care of it. It might have been a Comcast issue.**
- Front: **No admin in attendance. The previous admin stepped down.**
- Wilson:

### Update from Computer Peers:

- **Closed Helpdesk Tickets**
  - Melissa Pappas: Checked Neill computers and fixed one that was booting directly into the resident account, thus making the mouse unresponsive on the Fortres Grand screen. Connected Wilson's printer to their computers. I had to do it by IP address because it wouldn't work any other way. It wouldn't work over Ethernet either.
  - Michelle Newell:
- **New Tickets**
  - Beth Pacunas:

**PHA IT Updates**

PHA IT director Joe Furst spoke.

**Updates from IT Contractor**

Derrick Malone:

**Updates**

Youa Thao:

**Next Meeting: September 28th at 1:00p.m.**