

Computer Team Meeting
8/31/17

Attendees: Melissa Pappas, David Owens, Keri Levin, Gerard Forys, Julia Hupperts, Aaron Smothers, Diane Anastos

Ross Grant end:

A reminder was given that the Ross Grant will be ending on February 25th. Diane and Julia will be overseeing some of the things Aaron is doing now. Other options like a computer Peer team are being looked into. Giving admins some more access to Faronics was also mentioned.

We need to decide what role the admins will have going forward and what role Faronics will play in securing the computers.

The help desk email address will be changing in the future. The phone number will remain the same. The old email address will remain active as well.

Comcast:

We still need to work out a contract with Comcast. Right now the hi-rises aren't under contract.

We want long term contracts if possible.

We also want to increase the Internet speed if possible. (Right now everyone is on the starter package.)