

Computer Team Agenda

Thursday, July 27, 2023 at 1:00p.m.

Introductions

Please state your name and your Computer Position

Chairperson: Youa Thao

Secretary/Notetaker: Melissa Pappas

Attendees: Melissa Pappas, Youa Thao, Aado Perandi, Andrew Ward, Keri Levin, James Mueller, Gary Laskowski, Joe Furst, Alicia Huckleby, Michelle Newell, Derrick Malone

Updates from Administrators:

- Cleveland: **No admin in attendance.**
- Hamline: **There was an Internet issue last. Week. The computers are online now.**
- Montreal: **No problems to report.**
- Dunedin: **The office computer still needs to be fixed. Two of the Community Room computers might have monitor/ video driver issues. Dunedin will get the donated computer next week.**
- Wabasha: **No problems here.**
- Ravoux: **No computer problems. There is still an issue with changing the password on one router.**
- Seal: **Everything is working fine. The computers are updated. There is still an issue with people eating by the computers.**
- Front: **No admin in attendance. The previous admin stepped down.**
- Wilson: **No admin in attendance**

Update from Computer Peers:

- **Closed Helpdesk Tickets**
 - Melissa Pappas: No new tickets in the last month. Checked Valley's computers and browser history because of reports of residents viewing porn. Also got the computers working with the printer again.
Michelle Newell:
Mt. Airy will need their new computers installed. Dunedin still needs a new office computer. (The computer won't turn on properly.)
- **New Tickets**
 - Beth Pacunas: No new tickets lately except for one for Iowa.

PHA IT Updates

PHA IT director Joe Furst spoke.

He was at the meeting to talk a bit about the PHA IT department and answer questions. Turning off the computer and holding the power button for ten seconds or so will clear the motherboard cache.

A question was asked about updating Quickbooks. That is possible but the current Quickbooks versions require a subscription. There is no standalone version of Quickbooks Desktop anymore. You need a monthly subscription as well as paying for the software now.

Important troubleshooting tips:

- Physical: Is everything plugged in? Is anything missing?
- Data link: Is there a blinking light on the wi-if card or adapter? Are the correct modem lights lit?
- Network: Is the computer connected to a wi-fi network? Is it the correct one? Are the correct lights on the modem and router lit?

Updates from IT Contractor

Derrick Malone:

Derrick will look into the possibilities of blocking some sites at the router level. He is also looking into features built into DeepFreeze. (Also, to find out about new features and reporting capabilities.) He will also ask about Windows 11 compatibility.

He has been at Edgerton, Exchange, Iowa, Mt. Airy.

Updates

Youa Thao:

Remember to submit your log sheet each month. It is important to have this for Council records. (And your own records.)

Next Meeting: August 24th at 1:00p.m.