

Computer Team
7/17/14

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Roll call was taken.

Procedures for meetings going forward were discussed. The Ross team will still be helping until the end of September.

Who will take charge after the Ross Grant ends will need to be decided on.

We will be called computer admins and not computer managers.

Differences between this group and the computer team were discussed. The computer team was similar but was more of a technical group. (They handled things like hardware issues and computer deployment. Computer admins do more troubleshooting and keeping things running.)

Aaron will be making his Google calendar available to the admin team so we will know his schedule and when he might be on site.

A request was made to let admins know before any software is installed on the computers.

That is usually done. Also, once the new computer is installed there shouldn't be any software installations. (There might be some rare exceptions to this on occasion.)

Wi-Fi:

Many hi-rises have been surveyed. It was decided that moving the routers to a more central location would be helpful. Range extenders were mentioned. They might be useful in some cases. In others, they might not make much difference.

Concerns about having the routers out in the open were raised. Some buildings have had theft issues and a router would be easy to steal. Others have had them out for a long time with no problems.

Routers could be secured in some way if that is necessary.

FYI:

The tutorials can be found at <http://www.stphapresidentscouncil.org/tutorials.html>

There are also some tutorial links on the right sidebar on the site homepage.

<http://www.stphapresidentscouncil.org>

Troubleshooting help:

DeepFreeze was discussed first.

You access DeepFreeze on your computer by pressing ctrl+shift+alt+f6.

DeepFreeze takes a "snapshot" of your computer's OS and installed programs. When it is running it keeps any permanent changes from being made to the system. When you reboot the computer all changes are wiped out.

DeepFreeze usually works just when the computer is rebooted. (It can be set to reboot at a set time. It is not set that way at the hi-rises.)

Remember to turn DeepFreeze off before installing Windows updates. Failure to do that can cause your computer to go into an unending loop.

The DeepFreeze password is absolute-zero.

Windows Update:

Go to the search bar and type in Windows Update. You can also go to the control panel and system and security.

Be sure you have the update setting set to never check for updates. This will keep residents from accidentally installing updates with DeepFreeze on.

It's a good idea to check for updates once a month or so.

Don't forget to reactivate DeepFreeze when you are done updating the computer.

Printer issues:

Things to check:

That you are printing to the correct printer.

That the printer is connected to the network.

Also check the print queue.

Right click on the printer icon on the right side of the task bar. Look for a link that says print queue or see what's printing. That will show all the documents that are currently waiting to print.

You can right click on any listed documents to cancel printing.

Remember to bring your computer administrator's book to the next meeting.