

Computer Team Agenda

Thursday, June 22, 2023 at
1:00p.m.

Introductions

Please state your name and your Computer Position

Attendees: Melissa Pappas, Beth Pacunas,, Youa Thao, Aado Perandi, Geino Brown, Andrew Ward, Derrick Malone, Keri Levin, James Mueller, Gary Laskowski

Updates from Administrators:

- Cleveland: **No problems to report. Everything is working fine.**
- Hamline: **No problems to report.**
- Montreal: **No problems to report.**
- Dunedin: **The office computer still needs to be fixed. Two of the Community Room computers might have monitor/ video driver issues.**
- Wabasha: **No problems here.**
- Ravoux: **No computer problems. Ravoux is looking to get newer computers in the next year.**
- Seal: **Everything is working fine. The computers are updated. No Internet problems this month so far.**
- Front: **No admin in attendance. The previous admin stepped down.**
- Wilson: **The computers are working fine. The printer needs to be reconnected to the network.**

Update from Computer Peers:

- **Closed Helpdesk Tickets**
 - Melissa Pappas: No new tickets in the last month.
 - Michelle Newell:
- **New Tickets**
 - Beth Pacunas: No new tickets lately except for one for the Wilson printer. There also was a possible phishing email. (A fake Geek Squad invoice.)

Updates from IT Contractor

Derrick Malone:

He has mainly been working at McDonough this past month. The new PC was installed, and a printer drum issue was looked at. One PC still has monitor issues.

There was a wi-if issue at Mt. Airy that was taken care of.

He is still doing an inventory of equipment at the sites.

Updates

Youa Thao:

It seems like people turning off the computers is a big problem at multiple sites.

Dunedin will be getting a donated computer soon.

A reminder was given that Computer Admins get their stipends on the RC meeting date. Please remember to turn in your log sheet at that time.

Next Meeting: July 27th at 1:00p.m.