

## Computer Team Minutes

Thursday, May 21, 2026, at 1:00p.m.

### Introductions

Please state your name and your Computer Position

Chairperson: Khadar Osman

Secretary/Notetaker: Melissa Pappas

***Attendees: Melissa Pappas, Keri Levin, Michelle Newell, Aado Perandi, Khadar Osman***

### Updates from Administrators:

- Cleveland: A new admin has been voted in. He is awaiting training.
- Hamline: No admin currently.
- Montreal: No problems to report. All computers are working fine now.
- Dunedin: No admin currently.
- Wabasha: One computer is working fine. The other has a missing wi-fi antenna.
- Ravoux: Computers are working fine. Computer room is locked because Council is shut down.
- Seal: Everything is working fine. There are still residents turning off the computers or monitors when they are done using them though.
- Front: No admin in attendance. The previous admin stepped down.
- Wilson: No admin currently.
- Exchange: No admin currently.

### Update from Computer Peers:

- **Closed Helpdesk Tickets**
- Michelle Newell: No tickets this month.
- **New Tickets**

No new tickets right now except for possibly spam ones. Changing Gmail settings will be looked into

### Updates from IT Contractor and PHA IT

Melissa Pappas:

I did site visits at Neill, Valley, Hamline, Central, Montreal, Cleveland, Exchange, Front so far this month. Front's computer is installed. I may have to check on a Faronics issue when I go there next month though. Exchange needs wi-fi adapters for two of their computers. Montreal had one computer that was blue screening. I checked that computer and chkdsk fixed some disk errors. It

seems to be working fine now. No other major issues to report. Edgerton needs a new power cord for their TV, and they still need to buy new computers.

**Updates**

Remind Councils that any computer purchases or changes need to be discussed at a Residents Council meeting and voted on.

Old help desk flyers should be removed if you see them.

Councils should be sure there are locks and cables on all computer equipment.

**Next meeting: June 25<sup>th</sup> at 1:00p.m.**