

Computer Team Minutes

Thursday, April 23, 2026, at 1:00p.m.

Introductions

Please state your name and your Computer Position

Chairperson: Youa Thao

Secretary/Notetaker: Melissa Pappas

Attendees: Melissa Pappas, Keri Levin, Michelle Newell, Aado Perandi, Khadar Osman, Youa Thao, Andrew Ward, Max

Updates from Administrators:

- Cleveland: A new admin has been voted in. He is awaiting training.
- Hamline: No admin currently.
- Montreal: No problems to report except Winselect is interfering with updates. (It's not letting the computers stay thawed.)
- Dunedin: No admin currently.
- Wabasha: One computer is working fine. The other has a missing wi-fi antenna.
- Ravoux: Computers are working fine. Computer room is locked because Council is shut down.
- Seal: Everything is working fine. There are still residents turning off the computers or monitors when they are done using them though.
- Front: No admin in attendance. The previous admin stepped down.
- Wilson: No admin currently.
- Exchange: No admin currently.

Update from Computer Peers:

- **Closed Helpdesk Tickets**
- Michelle Newell: No tickets this month. Edgerton is having an issue with their TV connecting to the Internet.
- **New Tickets**
No new tickets right now except for possibly spam ones.

Updates from IT Contractor and PHA IT

Melissa Pappas:

I did site visits at Neill, Valley, Hamline, Central, Dunedin, Cleveland, Exchange, Front so far this month. I got Front's office computer updated to Windows 11 and ready with all software including

Quickbooks. I got their donated computer ready to install once they purchase the needed adapters and locks. (I should be able to install it next month.) There are still issues with mice going missing at some sites.

Updates

Khadar, Youa, Alicia, will be meeting with Marcus's replacement on the 24th. There will be more updates next month.

Next meeting: May 21st at 1:00p.m.