## **Computer Team Agenda**

Thursday, April 27, 2023 at 1:00p.m.

## **Introductions**

Please state your name and your Computer Position

Attendees: Melissa Pappas, Beth Pacunas,, Youa Thai, Aado Perandi, Michelle Newell, Terry Hogan, Keri Levin, Gary Laskowski

# **Updates from Administrators:**

- Cleveland: No problems to report. Everything is working fine. Someone took down all the postings in the computer room.
- Hamline: The computers are working fine. They have a working printer now. They need to recycle the old printer.
- Montreal: No problems here. Computers have been updated.
- Wabasha: No problems here.
- Ravoux: Everything is working fine.
- Seal: Computers are working fine. The only issue is people not reporting things like paper jams in a timely manner.
- Front: No admin in attendance. The previous admin stepped down.

# **Update from Computer Peers:**

- Closed Helpdesk Tickets
- Melissa Pappas: Helped Andrew at Ravoux with adding a password to their wi-fi network.

Michelle Newell: Wilson is having Internet issues. It might be an issue with their modem. Once the modem is purchased another ticket can be submitted.

The ink for McDonough has been purchased.

Wilson is using a Comcast modem right now. Derrick should probably look into this.

#### New Tickets

Beth Pacunas: No new tickets lately except for Wilson.

## **Updates from IT Contractor**

Derrick Malone: Derrick wasn't able to attend this month.

He has sent recommendations for computers for the McDonough lab.

He also has information about a new mouse for Exchange.

# **Updates**

# Beth Pacunas:

Recommendations for hi-rise labs will be forwarded to Youa. Family site recommendations will be sent to Citywide.

#### Youa Thao:

The Wilson Internet issue was discussed. It sounds like they need another piece of equipment to go with the rented modem. That shouldn't really be necessary.

There was an issue in the past at Wilson with someone contracted with Comcast recommending things that weren't really necessary.

Getrepowered.org

Used to be Tech Dump. They offer tech recycling. Possibly free for households. 861 Vandalia St. St. Paul

PHA charges \$30 and up for disposal of furniture and tech items.

Next Meeting: May 25th at 1:00p.m.