Computer Team Meeting 4/22/21

Attendees: Melissa Pappas, Diane Anastos, Keri Levin, Youa Thao, Dan Thompson, Gary Laskowski, Aaron Smothers, Terry Hogan

PHA updates

There are still donated computers available for hi-rises that need them.

The Tech Help email is having issues. Diane May have to create a new help desk email address. She will let us know if that happens.

Aaron was unable to attend this month.

Let Youa or Diane know if you need to miss a meeting.

Admins should attend the Residents Council meeting each month. This is the time to inform the Council about any issues or needed purchases. It also is a good time to turn in your monthly log.

Computer rep updates

Seal has no problems. They have three computers and no room for a fourth computer right now. (There isn't really need either.)

Hamline's computers are working fine. They would like a fourth computer.

Hamline still needs a couple new lock cables.

Montreal has no problems. They have four computers now. (They only have two in service because of social distancing.)

Neill has four computers and three in use. They are working fine. There is an issue with their office computer. Windows May need to be reinstalled. (The BIOS password will be needed for that.) Resetting the Microsoft account password didn't work. (It's impossible to contact a human there right now too.)

Cleveland has four computers. They are all working. Terry Hogan is their new Computer Administrator.

Next Meeting: May 27th by Zoom