

Computer Team Agenda

Thursday, March 28th, 2024, at
1:00p.m.

Introductions

Please state your name and your Computer Position

Chairperson: Beth Pacunas

Secretary/Notetaker: Melissa Pappas

Attendees: Melissa Pappas, Youa Thao, Aado Perandi, Keri Levin, James Mueller, Gloria Nava, Michelle Newell, Beth Pacunas, Jason Bruce, Andrew Ward

Updates from Administrators:

- Cleveland: Computers are working fine. No problems to report.
- Hamline: No admin in attendance.
- Montreal: No problems to report. All computers are working fine.
- Dunedin: Computers are working fine. Screen cleaning wipes would be appreciated.
- Wabasha: One computer is working now. They would like a couple of the donated computers.
- Ravoux: All computers are working fine.
- Seal: Everything is working fine.
- Front: No admin in attendance. The previous admin stepped down.
- Wilson: No admin in attendance.
- Exchange: No problems with the computers or printer.

Update from Computer Peers:

- **Closed Helpdesk Tickets**
 - Melissa Pappas: Installed printer software at Wilson. Installed software and configured three new computers at Ravoux. Installed and configured new computers at Mt. Airy. Installed new router and computers at Valley. Installed printer at Dunedin. Took care of password issue on one computer. Checked Iowa computers and Internet.
 - Michelle Newell: One donated computer is needed for McDonough. She will be installing the new monitors there soon.
 - Jason Bruce: No problems to report.

- **New Tickets**
 - No new tickets recently.

Updates from IT Contractor and PHA IT

Joe Furst: Was not in attendance this month.

Updates

Beth Pacunas:

Derrick's last day is March 31st.

Youa Thao:

Melissa is the new IT Contractor. She will be starting April 1st.

Putting Windows 11 on. The donated computers was discussed a little. It might be worth trying on one computer per site to see how residents take to it. It was not recommended to put it on all computers right now because the new user interface might take some getting used to. (Especially at sites with no admins.)

Next Meeting: April 25th at 1:00p.m.