

Computer Team Minutes

Thursday, February 26, 2026, at
1:00p.m.

Introductions

Please state your name and your Computer Position

Chairperson: Melissa Pappas

Secretary/Notetaker: Melissa Pappas

Attendees: Melissa Pappas, Keri Levin, Michelle Newell, Aado Perandi

Updates from Administrators:

- Cleveland: No admin currently.
- Hamline: No admin currently.
- Montreal: No problems to report. Several computers needed new hard drives installed. He is working on improving Internet connectivity for the office computer.
- Dunedin: No admin currently.
- Wabasha: One computer is working fine. The other has a missing wi-fi antenna.
- Ravoux: Computers are working fine. Computer room is locked because Council is shut down.
- Seal: Everything is working fine. There are still residents turning off the computers or monitors when they are done using them though.
- Front: No admin in attendance. The previous admin stepped down.
- Wilson: No admin currently.
- Exchange: No admin currently.

Update from Computer Peers:

- **Closed Helpdesk Tickets**
- Michelle Newell: No tickets this month. She has been helping with issues at buildings she is Peer at.
- **New Tickets**
No new tickets right now except for possibly spam ones.

Updates from IT Contractor and PHA IT

Melissa Pappas:

I did site visits at Neill, Valley, Hamline, Central, Ravoux, Exchange, Mt. Airy, McDonough, Cleveland so far this month. The Ravoux computer room is locked so I wasn't able to update their

computers. There were no major issues to report this month. I got four computers at McDonough updated to Windows 11 and the rest signed up for extended updates. I got the Faronics issue taken care of at Valley and did troubleshooting on a possible sound issue there. Exchange needs a new printer drum and two of their computers need wi-fi adapters in order to connect to the new network.

Some hi-rises are getting bills for the new Comcast accounts. No one should be receiving a bill for this service.

Updates

Update: Marcus will no longer be serving as the SPPHA Community Account Representative. **Toya Chatman** will be taking over this role. Alicia and Khadar will be meeting with Marcus and Toya to say goodbye to Marcus and welcome Toya.

Next meeting: March 26th at 1:00p.m.