

Computer Team Meeting

2/24/22

Attendees: Melissa Pappas, Youa Thao, Gary Laskowski, Andrew Ward, Michelle Newell, Terry Hogan, Keri Levin, Diane Anastos, Aado Perandi

PHA updates

Starting the Computer Team meeting at 1:00 was suggested. Everyone seemed okay with that.

There are three new modems available. Send a help desk ticket if your hi-rise needs a modem.

The contract for Derrick is almost finished. Aaron will be training him.

Our TeamViewer license is being renewed in March.

Getting rid of the Fortress Grand software was brought up. It seems to be causing a lot of problems lately. (Computers logging into the resident side not being able to bypass the computer protocol screen.)

It seems like sites aren't having issues with people hogging computers anymore.

Computer rep updates

Seal's computers are working fine. The big issue is still people leaving messes in the computer area.

Cleveland's update issue should be fixed. The computer in question was upgraded to the latest windows 10 version and that took care of the problem.

No problems at Hamline.

Wabasha has an issue with their printer. It might just need a new drum.

Ravoux is having update issues on one computer.

Front had a slight Internet issue that was taken care of. They also had one computer with the update issue. Manually installing the troublesome update solved that problem. (That was tried at Cleveland and didn't work. It's good to try the manual install when update issues arise and then go to upgrading or reinstalling Windows.)

Dunedin might have had their printer stolen. They have one computer with a dead hard drive.

Dunedin has a new Computer Admin that needs to be trained. That will probably happen in March. Terry will probably do that.

Next Meeting: March 24th by Zoom

