

Computer Team Meeting

2/27/20

Attendees: Melissa Pappas, Diane Anastos, Gerard Forys, John Cardoza, Julia Hupperts, Gy Chajili, Ron Sexton, Keri Levin, Andrew Ward

Deepfreeze passwords:

Admins should have the password for their hi-rise. The three Peers have access to all the passwords through the Faronics web console.

Donated computers:

Wi-if cards aren't still needed. We need to decide if we want internal or external ones. External would be cheaper and simpler to install. There are theft concerns with external wi-if adapters though.

The computers also need Deepfreeze installed.

The help desk address sheet will be posted on the PC and Citywide websites. Damage to computer equipment should also be reported to the help desk.

Computer Peers update:

Giving Peers more responsibility was discussed. Right now Aaron is still working as a contractor doing some computer work for us. The Peers could do what Aaron is doing now.

Having bi-monthly meetings was discussed. That might work at certain times of year.

Monthly meetings will continue until further notice.

Not having meetings over the summer is another option.

Hi-Rise issues:

Edgerton needs a new printer for the community room. Someone messed with the printer they had and broke the drum unit and the pieces inside the printer the drum fits into. The manager has been notified of this. I don't think they know who did it as of this time.

Deepfreeze is interfering with updates at some sites. The maintenance period needs to be turned back on.

Ravoux now has a password on their wi-fi network. (Non-residents were using the Ravoux Internet and causing problems.

Mt. Airy has an issue with their printer printing with black streaks. The toner cartridge might need shaking. It also could mean a new drum unit is needed. They still need a hotspot for their office too.

Next meeting: March 26th

