

Computer Team Meeting 2/21/19

Attendees: Melissa Pappas, Laurie Wrycza, Bill Hughe, Phil Lee, Julia Hupperts, Gerard Forys

Julia will be our for six weeks starting at the end of February. Computer concerns during this time should be brought to Diane Anastos.

The help desk email address has been changed to PHAtechhelp@gmail.com. New posters should have been handed out at all hi-rises. (Old posters should be trashed.)

If you come across a bad hard drive on a hi-rise computer, Gerard has the paperwork needed to request a replacement or refund.

Passwords:

Passwords should have just been changed. The complexity requirements are as follows: 8-10 characters, at least 1 number, 1 special character.

Going forward, computer admins will have some say in what their passwords will be.

Email suggested passwords to diane.anastos@stpha.org

Aaron will still handle password changes.

Issues:

The update schedule in Deepfreeze has been changed from checking for new updates daily to checking weekly. This should make things easier for admins.

Securing the printers was brought up. Right now the printers are just sitting out and aren't locked down like the computers are. We would have to glue something on the back of the printer to attach a lock to. (That could be done with epoxy on the back of the printer.)

Posting signs reminding people not to use things like notebook paper in the printers was suggested. Those kinds of papers can cause serious jams.