

Computer Team Minutes

Thursday, January 22, 2025, at
1:00p.m.

Introductions

Please state your name and your Computer Position

Chairperson: Melissa Pappas

Secretary/Notetaker: Melissa Pappas

Attendees: Melissa Pappas, Keri Levin, Michelle Newell, Aado Perandi

Updates from Administrators:

- Cleveland: No admin in attendance.
- Hamline: No admin currently.
- Montreal: No problems to report. All computers are working fine except one. The Comcast issue seems to have been taken care of.
- Dunedin: No admin currently.
- Wabasha: One computer is working fine. The other has a missing wi-fi antenna.
- Ravoux: Computers are working fine. No Internet issues either.
- Seal: Everything is working fine now. The only issue is non-residents using the computers and printer.
- Front: No admin in attendance. The previous admin stepped down.
- Wilson: No admin in attendance.
- Exchange: No admin currently.

Update from Computer Peers:

- **Closed Helpdesk Tickets**
- Michelle Newell: No tickets this month. She has been helping with issues at buildings she is Peer at.
- **New Tickets**
No new tickets right now except for possibly spam ones. There was one for the Ravoux printer which was taken care of.

Updates from IT Contractor and PHA IT

Melissa Pappas:

I did site visits at Neill, Valley, Hamline, Central, Ravoux, Dunedin so far this month. There was a printer issue at Ravoux that was fixed by reinstalling the printer software. No other major issues

to report. I still do notice missing mice from time to time at sites. I got all of Valley's computers upgraded to Windows 11. I did have an issue installing Faronics on one computer and I'm still working on that one.

Several buildings have been receiving bills for their new Comcast accounts. They should not be receiving any bills for the new service.

Updates

Marcus Mays will be at the Presidents Council meeting this month to answer any Comcast questions.

Next meeting: February 26th at 1:00p.m.