

Computer Team Agenda

Thursday, January 26, 2023 at
1:00p.m.

Introductions

Please state your name and your Computer Position

Attendees: Melissa Pappas, Diane Anastos, Gary Laskowski, Terry Hogan, Michelle Newell, Derrick Malone, Andrew Ward, Youa Thao, Keri Levin

Updates from Administrators:

- Cleveland: **No problems to report. Everything is working fine. Faronics was reinstalled on one computer to resolve an issue with antivirus updating.**
- Dunedin: **No admin in attendance.**
- Hamline: **No problems to report. There is an issue with the admin getting his stipend.**
- Montreal: **No problems here. Computers have been updated.**
- Wabasha: **No problems here.**
- Ravoux: **Everything is working fine. They have an issue with one person hogging the computers and looking at inappropriate websites. (There is no concrete proof of this yet but it is very likely because of his actions.)**
- Seal: **Computers are working fine. No issues except for a paper jam in the printer that took tweezers and needle nose pliers to clear. (A jam I wasn't notified about and wouldn't have known of if I didn't check the computers and printer every day.)**

Update from Computer Peers:

- **Closed Helpdesk Tickets**
 - Melissa Pappas: Installed the new printer at Neill. Checked the computers at Valley because they had not checked into Faronics for some time. They were working fine and likely hadn't been used which is why they hadn't checked in. Helped troubleshoot an issue at Ravoux over the phone. There was no browser history to find there, unfortunately. Having monitoring software on the computers was brought up. Helped get the new computer for Mt. Airy lab ready.
 - Michelle Newell: Installed the new printer at Wilson.
- **New Tickets**
 - Diane Anastos: No new tickets lately. New monitors for McDonough were installed. A new computer was installed at Mt. Airy.

Updates from IT Contractor

Derrick Malone: Two computers at McDonough need replacing. Front has one computer that isn't working. Central still has computer issues.

Derrick will attend the February Presidents Council meeting.

Updates

Diane Anastos:

Diane got a new job and this will be her last meeting.

Youa Thao:

If you are having an issue getting your stipend you should let Youa know.

Next Meeting: February 23rd at 1:00p.m.