

Computer Team Meeting

1/27/22

Attendees: Melissa Pappas, Youa Thao, Gary Laskowski, Andrew Ward, Michelle Newell, Terry Hogan, Keri Levin, Diane Anastos, Aado Perandi

PHA updates

Derek will likely be starting in March. Aaron will be training him then. His references look good.

Modem purchase:

The modems have been purchased. Wabasha has been reimbursed for the modem they purchased.

Purchase of additional items will be discussed next month.

Aaron will try to be at the March meeting so we can ask him any questions we have.

Computer rep updates

Seal has no computer problems. (Except for people eating by the computers.) several hours -rises have that issue. Also issues with people turning off the computers.

Get the Council to support not eating by the computers and other posted rules.

Cleveland still has one computer that has update issues.

No problems at Montreal.

The new modem is working fine at Wabasha.

They have an issue with Edge browser not working with the resident account. There are also intermittent problems with Chrome and Firefox.

Updating the browsers might help with that.

Making it easier to submit tickets was discussed. Designating someone at each site to submit tickets (the Computer Admin or a board member, maybe) was suggested.

Putting a link to a form that could be submitted was also suggested.

Wilson might still be having issues with their computers. (Everything looks good in Faronics though.)

Next Meeting: February 24th by Zoom

