

Computer Team  
1/8/15

Attendees: Melissa Pappas, Eileen Tittle, Eva Hilton, Gerard Forys, Yasmine Aminou, Key Carelli, Lorraine Waters, Josh Dahm

### **Computer Grant:**

Cleveland and Central requested new computers. Two computers have been requested for Ravoux. Several hi-rises requested chairs. Seal requested headphones. Mt. Airy would like a paper shredder and software like Mavis Beacon typing.

Dragon Naturally Speaking was suggested. The only possible issue might be how many people can use it. Each user needs an account and needs to 'train' the software to recognize their voice.

Some versions of the Dragon software support up to eight users.

This might be helpful for those that have trouble typing.

Another option is having the software for the office computers.

Office software was mentioned. The need for Microsoft Office was discussed. Free software is a good option but there are some possible issues for students. (The majority of schools use Microsoft. Also there are some minor issues still with document conversion.)

Libreoffice, OpenOffice, WPS office all can save in Microsoft formats. WPS office looks and operates the most like Office 2010.

PCs for People has Office licenses for \$20. Key Carelli will look into that.

Upgrading Quickbooks was suggested.

Security software was discussed. It seems there is no problem with DeepFreeze and Security Essentials.

### **Issues:**

Ravoux is having an issue with the printer working. Melissa can try a software install when she is there next week. Dunedin needs better wi-Fi in their office. Getting a stronger wi-fi adapter might help. Hopefully the problem will be resolved when the new router is put in. The flash player app needs to be updated. There is a tutorial for that in the computer admin book. The site you need to go to is [get.adobe.com/flashplayer](http://get.adobe.com/flashplayer).

There are issues with people recognizing the Presidents Council site as the homepage. They expect a page like Google or MSN. Posting a sign explaining the page might help.

There are some issues with OpenDNS not blocking everything.

Gambling type games that don't use actual money are allowed. (This includes things like Facebook games.)

Look for a way to have the roster update easily. (Possibly dynamically.)

There is a person disabling the Internet at Ravoux. This has been reported to the manager.

### **Babylon Software:**

We have the software but there are several issues with it. The software we have is not the current version. It also doesn't have Hmong or Somali languages included. The big issue is that full document translation is an add-on with a monthly fee.

Other options are being looked into.

### **Education done through online tutorials:**

There will be some computer training through section 3.

My. Airy will get the online Mavis Beacon software.

### **Computer home page:**

It would be good if the Presidents Council site was set as the homepage on all the computers.

There was concern about people being confused about seeing that page when they open the browser. Having a search page set might be easier for people.

Having half of the computers per site (2 each) with the website as homepage and half with a search page was suggested.

A link to the PC site could be put on the desktop too.

Jazzing up the PC site might be helpful. Pictures and clip art might be good.

### **Ticket System:**

Is the system being used?

It seems to be somewhat.

There needs to be more encouraging people to use it.

There is a large help link on the main website page. The direct address is <http://www.help.stphapresidentscouncil.org>

**Wi-Fi project:**

This will be bigger than expected because rewiring is necessary at some sites. PoE devices were looked at but the cost for those would be prohibitive.

Aaron is currently going out to the sites to take a look at the setup and try out the test routers.