Computer Team Minutes

Thursday, November 19, 2026, at
1:00p.m.

Introductions

Please state your name and your Computer Position

Chairperson: Youa Thao

Secretary/Notetaker: Melissa Pappas

Attendees: Melissa Pappas, Keri Levin, Aado Perandi, Youa Thao, Michelle Newell, Khadar Osman

Updates from Administrators:

- Cleveland: No admin at present.
- Hamline: No admin currently.
- Montreal: No problems to report. All computers are working fine now. A new computer has been installed in the office and in the community room.
- Dunedin: No admin currently.
- Wabasha: One computer is working fine. The other has a missing wi-fi antenna.
- Ravoux**:** Computers are working fine.
- Seal: Everything is working fine on all computers. There are still issues with non-residents using the computers and residents messing with things.
- Front: No admin in attendance. The previous admin stepped down.
- Wilson: No admin currently.
- Exchange: No admin currently.

Update from Computer Peers:

- **Closed Helpdesk Tickets**
- Michelle Newell: No new tickets this month.
- **New Tickets**
  No new tickets right now except for one for McDonough and one for Hamline.

Updates from IT Contractor and PHA IT

Melissa Pappas:
I did site visits at Valley, Neill, Hamline, Central, McDonough, Cleveland, Edgerton this month. I installed a new computer at Cleveland and got Faronics working on it. I installed two new computers at Edgerton. There are still issues with mice and keyboards going missing at sites.

I checked the Internet at McDonough and got it working again. (There was a cord plugged into one switch that shouldn't have been. Two monitors there are not working.
Hamline has a resident who is messing with things and unplugging computer components.

Updates

Comcast will hopefully be at the December Presidents Council meeting. (It's not definite right now.) They are unable to come to the November meeting.

Be aware that the budget only goes to September of the following year. If there is a delay in approval, the councils can't spend money until it is.

The December meeting will be moved up a week to the 17th because of the Christmas holiday.

Next meeting: December 17th 1:00p.m.