

## Computer Team Meeting

11/18/21

Attendees: Melissa Pappas, Youa Thao, Gary Laskowski, Andrew Ward, Michelle Newell, Terry Hogan, Aado Perandi

### PHA updates

There may be Windows updates early next year.

Some Hi-Rise computers can run Windows 11. Some are not able to. (It's possible they could be made eligible with some upgrades like additional RAM. It's also possible they are just out of luck if the issue is the processor, unless Microsoft allows more processors to be eligible than are now.)

### Recruiting a new IT contractor

We have a prospect for a new IT contractor. Aaron should stay on at least through March though.

### Faronics software purchase

The new Faronics licenses were purchased for the hi-rises. (A check for funds to purchase new DeepFreeze licenses for the family site labs has been sent to the CityWide Residents Council. They have not made the purchase yet since the check was just issued several days ago.)

A reminder was given to keep using the log sheet and having people sign in to use the computers.

### Computer rep updates

Seal has no computer problems. (Except for people eating by the computers.)

The Wabasha Internet issue is still being worked on. The issue is their modem. Aaron suggested that hi-rises that still have the modems the Presidents Council purchased five years ago should set aside funds to get a new modem if needed.

The Presidents Council has \$6500 to use to purchase tech items. Using some of the funds to purchase new modems was suggested. (The number to be purchased is still to be determined.) Suggestions for modems to buy were requested.

Getting external hard drives was also suggested.

There was a recent update error encountered at Seal and Cleveland. It's possible a broken update or an issue with Winselect.

No problems at Hamline or Montreal.

Ravoux has occasional issues with the Internet going out.

There is a Chromebox computer available if any hi-rise wants it.

**Next Meeting: December 23rd by Zoom**

