Computer Team Meeting 11/16/17

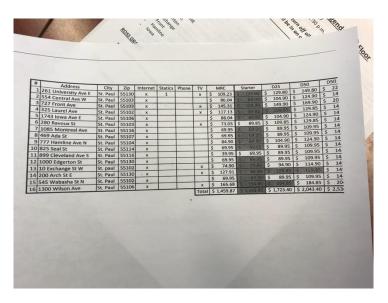
Attendees: Melissa Pappas, Bill Hughes, Gerard Forys, Julia Hupperts, Aaron Smothers, Diane Anastos, David Owens, Keri Levin

Comcast:

We are still working on updating the Comcast contracts. We are looking at 25Mb per second speed. Five year contracts would be great. There is the possibility of getting that for \$69.95 a month. (\$72 or so with taxes and fees.) Cable TV would not be included in this.

We have to use business Internet. We can't use residential Internet in someone's name or as a dba. (We can look into other options though.)

Paperless billing is fine as long as the bill has is printed out for the books each month.



Computer Use Protocol:

The protocol was gone over and updated.

Adding language saying PHA or the Residents Council is not liable for the security of user data was suggested. This includes no liability if someone using the Internet on their own computer gets a virus or malware. (Neither PHA nor the councils accept any responsibility for damage to equipment or loss and theft of personal data.)

Changing the line about damage to equipment to make it more clearly state that it refers to damage to hi-rise equipment was suggested as well. The way it is worded now sounds like it is talking about the resident's own equipment like flash drives.

Adding the word Internet to the line stating that the computers cannot be used to access certain types of sites was suggested since the same filtering is present when someone uses their own computer or tablet. The title of the protocol will be changed to add the word Internet as well.

(Computer and Internet use protocol.) At this time there is no need to add language about streaming video. (If there are complaints in the future that might need to change.)

3. Will be changed to say all Council computers..... (This will clarify that it doesn't mean residents' personal computers.)

The line about computer admins was discussed. There was question about whether or not it should be changed or not since many sites don't have an admin now.

5. Will be cut down after "nothing may be saved to the computer by individual residents." The last line will be kept in as well.