Computer Team Minutes

Thursday, October 22, 2026, at
1:00p.m.

Introductions

Please state your name and your Computer Position

Chairperson: Youa Thao

Secretary/Notetaker: Melissa Pappas

Attendees: Melissa Pappas, Keri Levin, Aado Perandi, Youa Thao, Michelle Newell, Khadar Osman

Updates from Administrators:

- Cleveland: No admin at present.
- Hamline: No admin currently.
- Montreal: No problems to report. All computers are working fine now. New wi-fi adapters have been purchased to give a stronger signal.
- Dunedin: No admin currently.
- Wabasha: One computer is working fine. The other has a missing wi-fi antenna.
- Ravoux**:** Computers are working fine.
- Seal: Everything is working fine on all computers. There are still issues with non-residents using the computers and residents messing with things.
- Front: No admin in attendance. The previous admin stepped down.
- Wilson: No admin currently.
- Exchange: No admin currently.

Update from Computer Peers:

- **Closed Helpdesk Tickets**
- Michelle Newell: No new tickets this month.
- **New Tickets**
  No new tickets right now.

Updates from IT Contractor and PHA IT

Melissa Pappas:
I did site visits at Valley, Neill, Hamline, Front, Mt. Airy, Central, Dunedin, Wilson this month. Dunedin still has missing mice and keyboards, and one missing wi-fi adapter. One of their computers seems to have a bad hard drive. A question was raised at the Front Residents Council

meeting about not having computers at all since there is so much theft there.
There was a meeting with Comcast on the 21st and a number of things were clarified for us. The free Internet is for community spaces, and it may not reach to the Council office in all cases. Also, the hookup has to be in the common areas and not in an office. (That is why Hamline is having issues. Their hookup is in the Council office.)
The Faronics licenses have been renewed for the next five years. We still have the Premium plan.

Updates
We need to decide if we want to move the November meeting or cancel it since the regular date falls on Thanksgiving. It was decided to move the meeting to the 19th.

If there are issues with the Xfinity Internet, you need to contact toyalita_chatman@comcast.com. The accounts we have are considered courtesy accounts and the admins and IT Contractor do not have access to fix or change things. There should not be any charges for this service.
Xfinity does not have anything to do with the Comcast business accounts. A board member (usually the Treasurer) would need to call to cancel or deal with issues with the business service.
Comcast will be coming to the November Presidents Council meeting to answer questions from residents.

Next meeting: November 19th at 1:00p.m.