

Computer Team Minutes

Thursday, October 23rd, 2025, at
1:00p.m.

Introductions

Please state your name and your Computer Position

Chairperson: Khadar Osman

Secretary/Notetaker: Melissa Pappas

Attendees: Melissa Pappas, Aado Perandi, Keri Levin, Khadar Osman, Youa Thao, Michelle Newell

Updates from Administrators:

- Cleveland: No admin currently
- Hamline: No admin currently.
- Montreal: Everything is working fine. One computer was updated to Windows 11 via Rufus.
- Dunedin: No admin currently.
- Wabasha: Two computers and printer are working fine. No issues now.
- Ravoux: No problems with computers. The office printer is not working very well.
- Seal: Everything is working fine. One person is still turning the monitor off almost every day.
- Front: No admin in attendance. The previous admin stepped down. They still need to get their computers back out in the community room.
- Wilson: No admin currently.
- Exchange: No admin currently.

Update from Computer Peers:

- **Closed Helpdesk Tickets**
- Michelle Newell: No updates this month. Citywide will need to start paying for Internet service for the computer labs. That is still being worked on. PHA IT will help with this.
- **New Tickets**
No new tickets except for spam ones.

Updates from IT Contractor and PHA IT

Melissa Pappas:

Updates

I did site visits at McDonough, Valley, Neill, Montreal, Central, Wilson, Cleveland, Hamline, Mt. Airy so far this month. The Internet issue at Valley is still being resolved. Hopefully it should be taken care of in the next week or so. I will be going to Edgerton tomorrow and will see if their Internet has been set up finally.

I have started enrolling older computers in extended support when I visit sites now. (I am doing this on computers that wouldn't run Windows 11 well. Those that would can be upgraded using a work around.)

Putting Linux on older computers is another option we could try.

marcus_mays@comcast.net is the email for Marcus Mays from Comcast. He has information on the new Internet service.

Wi-fi passwords should now be the hi-rise addresses.

PHA IT

Craig R. Was not in attendance this month.

Youa Thao:

Some residents are upset about the issues with the new Internet service. This is not the fault of the Presidents Council or the Computer Team. Comcast had some issues with the rollout, unfortunately. Reach out to Marcus Mays with questions.

The November meeting date falls on Thanksgiving so we need to decide if we should cancel or reschedule. It was decided to move the meeting to the 20th.

Next meeting: November 20th at 1:00p.m.