

## Computer Team Meeting

10/22/20

Attendees: Melissa Pappas, Diane Anastos, Gerard Forys, Gy Chajili, Keri Levin, Youa Thao, Aaron Smothers

### PHA: Updates and safety protocols

#### Updates from Aaron

Aaron created a Google form for residents to submit computer issues. It will be added as a link on the PC website. It will be on the Citywide website as well.

Routers will all be reregistered under one account.

Front's router issues have been fixed. Hamline's have been addressed. If the problem reoccurs they may need a new router.

Plexiglass dividers are almost ready for the computer labs. They will be delivered soon.

Volunteers are needed for the family site labs. Some wipes have been found. Those can be distributed to sites.

Aaron will be moving to Chicago in January.

#### Faronics

Our Faronics Cloud license will be expiring next year. (It was purchased in January of 2017.) The cost for renewal will be around \$14,000. Currently that is way over our budget. We need to decide if we want to stick with Faronics or should we look at other options. (Other options might include switching back to just Deepfreeze Standard or using a different program like Reboot Restore RX. Standard Deepfreeze would cost us over \$3000. The possibility of nonprofit rates hasn't been looked into yet. Reboot Restore RX would cost \$1250 on Techsoup.

The version of Faronics we have is ours. We just won't get updates if we don't renew our licenses next year.

#### Computer rep updates

Seal had one of their computers stolen. (The theft has been reported to Management and the Police. The computer was locked down when it was taken. (The lock cable was cut.)

Computers are working fine except for a bit of an issue after updating to Windows version 2004.

Management is considering closing the community rooms again. More information on this is forthcoming. Residents might be able to schedule a time to use the hi-rise computers.

**Next Meeting: November 19th by Zoom**

