

Computer Team Minutes

Thursday, March 26, 2026, at
1:00p.m.

Introductions

Please state your name and your Computer Position

Chairperson: Khadar Osman

Secretary/Notetaker: Melissa Pappas

Attendees: Melissa Pappas, Keri Levin, Michelle Newell, Aado Perandi, Khadar Osman

Updates from Administrators:

- Cleveland: No admin currently.
- Hamline: No admin currently.
- Montreal: No problems to report except several computers aren't showing up in the Faronics dashboard. He is working on improving Internet connectivity for the office computer.
- Dunedin: No admin currently.
- Wabasha: One computer is working fine. The other has a missing wi-fi antenna.
- Ravoux: Computers are working fine. Computer room is locked because Council is shut down.
- Seal: Everything is working fine. There are still residents turning off the computers or monitors when they are done using them though. The office computer might need to be replaced.
- Front: No admin in attendance. The previous admin stepped down.
- Wilson: No admin currently.
- Exchange: No admin currently.

Update from Computer Peers:

- **Closed Helpdesk Tickets**
- Michelle Newell: No tickets this month. She has been helping with issues at buildings she is Peer at. No issues at the family site labs. There were some questions about Faronics and whether or not it is really needed at the family site labs. It might not be, considering the labs are usually staffed by a volunteer when they are open.
- **New Tickets**
No new tickets right now except for possibly spam ones.

Updates from IT Contractor and PHA IT

Melissa Pappas:

I did site visits at Neill, Valley, Hamline, Central, Valley, Mt. Airy, Edgerton, Wilson, Dunedin, Cleveland so far this month. Edgerton's office computer recently stopped working. I determined it was likely a power supply overload or motherboard issue. They have already voted to buy a replacement for that computer and the one from the Community Room that was stolen. No other major issues this month. I will be looking into Front's computer situation when I am there next month for elections.

Updates

Youa should be back April 15th or so. She should be at the next meeting.

Next meeting: April 23rd at 1:00p.m.